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Supplement of

Knowledge Management in the Federal Company for Radioactive Waste Disposal (BGE)

Gunnar Hoefer et al.

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KNOWLEDGE MANAGEMENT IN THE FEDERAL COMPANY FOR RADIOACTIVE WASTE DISPOSAL (BGE)

GUNNAR HOEFER, SEBASTIAN WANKA, PETER L. WELLMANN Berlin, 10th November 2021





- Tasks
- Goals
- Challenges



- WHY?







- WHY?

BGE BUNDESGESELLSCHAFT FÜR ENDLAGERUNG

- Intergenerational duration of our projects
- Acute threat of loss of Know-how
 - Generation change
 - Personnel turnover
 - Job change (internal/external)
 - Skills shortage
 - Decline in national mining activities
 - Exit from nuclear technology



KNOWLEDGE MANAGEMENT IN THE BGE - TYPES OF KNOWLEDGE





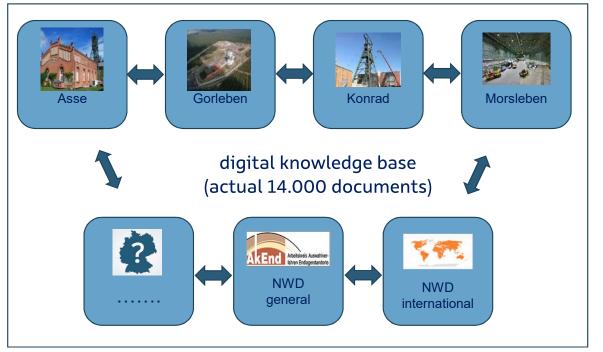
Retrieveable / accessable

"Know how" – individual or group/team related



KNOWLEDGE MANAGEMENT IN THE BGE - CAPTURE OF EXPLICIT KNOWLEDGE





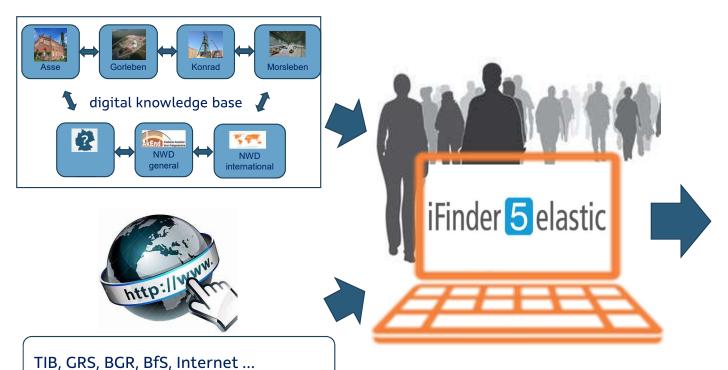


- Collect, secure and distribute
- Inventory of existing knowledge
- Basis for decision/orientation



KNOWLEDGE MANAGEMENT IN THE BGE – EXPLICIT KNOWLEDGE



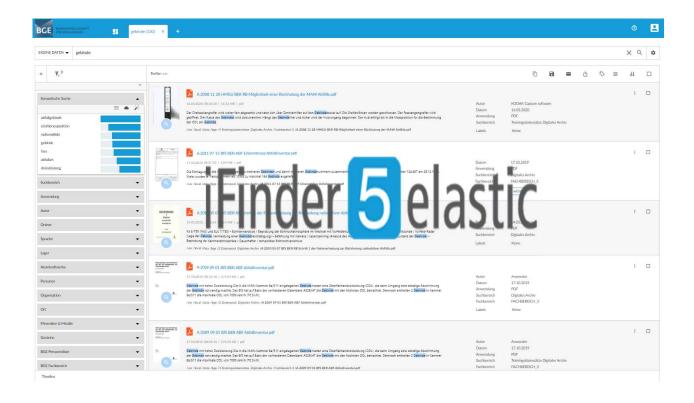


- Content indexing and provision of work– relevant information by means of software
- Connection of external data sources for information/literature procurement



KNOWLEDGE MANAGEMENT IN THE BGE - EXPLICIT KNOWLEDGE / DISTRIBUTION





IntraFind GmbH München https://intrafind.com/de

Status:

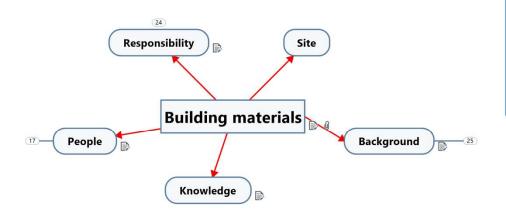
- 05/2021 Implementation
- 07/2021 Testphase
- 10/2021 Launch

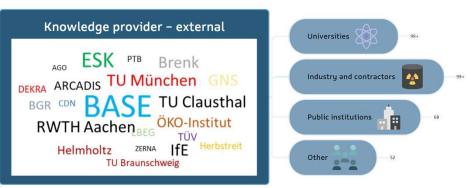


KNOWLEDGE MANAGEMENT IN THE BGE – EXPLICIT KNOWLEDGE / DISTRIBUTION



- Who can I ask inside and outside the organisation?
 - Quick overview and orientation through <u>interactive knowledge maps</u>
 - O New in the company or to the topic?







KNOWLEDGE MANAGEMENT IN THE BGE – CHALLENGES



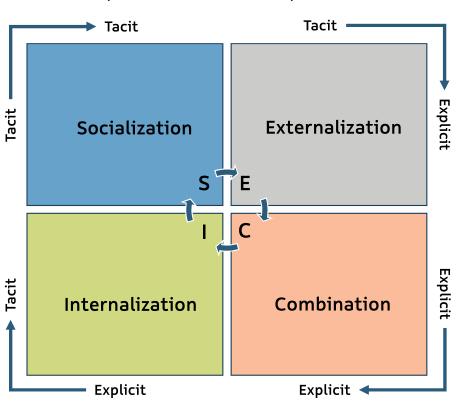


KNOWLEDGE MANAGEMENT IN THE BGE - CAPTURE OF IMPLICIT AND TACIT KNOWLEDGE - HOW?



Social knowledge conversion (Nonaka & Takeuchi)

- Sharing, capturing
- Observation, imitation, practice
- Apprenticeship, mentoring
- Receiving, application
- Learning-by-doing
- New individual knowledge



- Processing knowledge
- Articulating, sharing, publishing
- · Crystallising, reflecting

- Organising, integrating, conversion
- Merging knowledge and information
- New form of knowledge



- CHALLENGES AND SOLUTIONS



- "Hard to catch"/ <u>special challenge</u>
- Voluntariness without compulsion / support through appreciative leadership culture mandatory
- Positive error culture ("lessons learnt"), innovation and employee empowerment as a prerequisite for a living corporate culture







